



MADAWASKA VALLEY PUBLIC LIBRARY SURVEY 2023

We are committed to receiving public feedback regularly for the library to provide services that reflect the changing needs of the community. As we plan for future services and amenities, we appreciate your feedback! Please take the time to fill out this questionnaire.

Please only submit one completed survey.

1. AGE GROUP:

- 12 or younger
- 13 - 18
- 19 - 35
- 36 - 64
- 65 and over

2. RESIDENT STATUS IN THE AREA:

- Permanent
- Seasonal

3. HOW OFTEN DO YOU VISIT THIS LIBRARY IN PERSON?

- At least once a week
- At least once a month
- A few times a year
- Once a year or less
- Never If Never, please proceed to Question 15.

4. HOW OFTEN DO YOU VISIT THIS LIBRARY ONLINE (including Libby App)?

- At least once a week
- At least once a month
- A few times a year
- Once a year or less
- Never

5. HOW DO YOU NORMALLY GET TO THE LIBRARY?

- Walk
- Drive / Driven

6. HOW IMPORTANT IS IT THAT THE LIBRARY BE LOCATED IN BARRY'S BAY IN A LOCATION THAT YOU CAN WALK TO?

- Very Important
- Important
- Not Important

7. WHAT ELSE DO YOU DO IN TOWN WHEN YOU VISIT THE LIBRARY?

Please check all that apply:

- Shop
- Attend Appointments
- Visit other public spaces (e.g., Arena, Seniors' Centre, Railway Station)
- Nothing / stand-alone visit to the library
- Visit family or friends
- Run errands



Scan this code to complete
the survey online.

<https://forms.gle/D1YXnqKaNU3PT1kf7>



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8. WHAT USE DO YOU MAKE OF THE LIBRARY?

Please check all that apply:

- Read for pleasure in the library Borrow books or materials
 Study for coursework in the library Attend a library activity or specific function
 Work for compensation in the library Consult reference materials
 Support an interest or hobby Consult library staff
 Use public computer for Internet Relax and/or meet with people
 Use photocopying, scanning or print services
 Other use (Please specify): _____

9. HOW DO YOU FIND OUT ABOUT THE LIBRARY'S SERVICES AND PROGRAMS?

Please check all that apply:

- Print newspaper - _____ Local Radio
 Newsletters (School or Township or other) Library's Website
 Social Media (Facebook or Instagram) Word of Mouth
 Other Please specify: _____

10. DO YOU FACE ANY BARRIERS IN ACCESSING THE LIBRARY'S SERVICES, PROGRAMS, OR SPACE?

- Yes If yes, please specify: _____
 No

11. IN YOUR OPINION, WHICH ARE THE MOST IMPORTANT ROLES THE LIBRARY SHOULD PLAY IN THIS COMMUNITY?

Please put a number to indicate priority from 1 to 7, with 1 being the most important.

	Rank 1-7
Provide access to information and resources, including technology (e.g., use of wifi, internet)	
Support literacy (reading and writing) and education	
Promote lifelong learning	
Provide programming (e.g., Story Time, Book Club, Fun Fridays)	
Serve as a community gathering space	
Provide information about the community, local activities and services	
A place to feel welcome and safe	

12. HOW SATISFIED ARE YOU WITH THE FOLLOWING?



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Please check your satisfaction rating for the following:

	Very satisfied	Somewhat satisfied	Not at all satisfied
Location of library			
Size of library			
Hours of Operation			
Look and Feel of library			
Parking Space			
Reading / Study space			
Number of computers			
Meeting space			
Accessibility			
Noise levels			
Helpfulness of staff			
Availability of loan items			
Range of subjects covered by items available			

13. WHAT DO YOU THINK IS THE GREATEST NEED OF THIS LIBRARY?

14. HOW DO YOU BELIEVE WE CAN ENHANCE THE LIBRARY AND ITS SERVICES?

15. DO YOU HAVE ANY ADDITIONAL COMMENTS OR SUGGESTIONS YOU WOULD LIKE TO MAKE?

Thank you for completing this questionnaire. Your comments will contribute to how our library services and facilities can be improved.